

# LUCA TURRIZIANI

Via Castausio 2  
6900 Lugano

M +41786579490

luca.turriziani@gmail.com

## Profile

I have several years of experience in the design, development, and management of web application and website platform solutions requiring **strong technical** and **problem solving skills**. I worked with different entities in Università della Svizzera italiana and other companies. On a daily basis I work together with interaction designers, web and graphic designers, software engineers, content managers and project managers. I am open minded person, I am always looking for new challenges and learning opportunities.

My fields of expertise are **Cryptocurrency** and **Blockchain** (trading and analysis), **Pentesting** (tools and services), **Customer Relationships technology** (CRM), and the **frontend development** (HTML, CSS and JavaScript). I am used to deal with relational databases. I am not afraid to face new technologies with whom I am not familiar with and to find my way to solve problems.

I always worked with **interdisciplinary teams** made of people with different background, skills (designers, developers, sales, support), personalities and cultures. I matured experience in dealing with stakeholders and running projects from the **design** up to **delivery** and **maintenance**. At University I learnt to manage small/medium size projects and to coordinate different partners.

## Relevant projects

2015-Present

### Stakeholder Relationship Management

I am the project manager in charge to develop and supervise the **first Customer Relationship Management** (CRM) system of the University.

**Client:** Fondazione per le Facoltà di Lugano, Università della Svizzera italiana, Switzerland  
**Technologies:** Microsoft Dynamics CRM 2016, O365

### Extranet Start-up Promotion Center - 2004-Present

I installed and set up a platform to manage all the companies involved into the **start-up process** in Canton Ticino: a system to manage all the applications sent to the Start-up Promotion Center in order to assist Swiss and foreign graduates who plan to start a company in Canton Ticino.

My task was to change the way to interact with companies: eliminating the communications by email and moved any information to an online platform accessible to companies, commission and staff.

**Client:** Start-up Promotion Center, Università della Svizzera italiana, Switzerland  
**Technologies:** Drupal, MySQL

2014-Present  
Boldbrain Ticino  
boldbrain.cpstartup.ch  
I installed and set up a platform for **collect applications** and manage the competition for innovative business projects, conceived or realised in the Canton Ticino.  
**Client:** Department of Economics, Canton Ticino, Switzerland  
**Technologies:** Drupal, MySQL, Bootstrap

2017-Present  
Coaching Platform  
coaching.cpstartup.ch  
I installed and set up an online platform to help the **interaction** and **collaboration** between coaches and start-up teams within the project Acceleratore Cantonale, second phase of the Boldbrain Ticino competition.  
**Client:** The Innovation Agency of Southern Switzerland (Fondazione AGIRE), Switzerland  
**Technologies:** Drupal, MySQL, OpenLucius

#### Additional projects

2008  
Artificial Intelligence robots  
Realisation of a series of robots with artificial intelligence - using electronic component **LEGO Mindstorms** - and the presentation of the same to the secondary schools in the Canton Ticino in the context of a training module of the Executive Master in Education Management (MaGF).  
**Client:** eLearning Lab (eLab), Università della Svizzera italiana, Switzerland  
**Technologies:** LEGO Mindstorms

#### Experience

2015-Present  
Project manager  
USI, Università della Svizzera italiana  
I have been working on the introduction, implementation and launch of a Customer Relationship Management (CRM) system to facilitate the connections between the University and its stakeholders.

2003-Present  
Webmaster  
USI, Università della Svizzera italiana  
Work in the University Web service office in charge to develop and manage more than a hundred multilingual websites with content reuse, connection to proprietary backend and security restrictions. I constantly deal with designers (web / print), content managers, engineers and different type of stakeholders. My main tasks are: meet the stakeholders, discuss with them and with my colleagues about the best solution, in term of technology, for their needs, and then develop the website. I'm also in charge to fix cross browser compatibility.

2004-Present  
Webmaster  
Start-up Promotion Center, Foundation for the Lugano Faculties of USI  
I coordinate and manage the Start-up Promotion Center online services and products - website, extranet, StartCup competition platform, project management platform Redmine.

2013-Present  
Network administrator  
Studio Montemurro Aguiar Architects  
Development and administration of Apple devices network and backup system based on Mac OS X server, 10.10 Yosemite.

**Education**

2017-18  
The University of Applied Sciences and Arts of Southern Switzerland (SUPSI), Switzerland  
Digital Forensics for Blockchain Analysis, Penetration Testing and Incident Response, Certificate of Advanced Studies (CAS)

**Skills**

Creative problem solving  
Ability to adapt, curiosity, used to working with public context, reliable.

**Interests**

Apple technologies, Cryptocurrencies, cooking

**Languages**

Italian, native  
English, proficiency  
French, fluent