

Curriculum Vitae

Jeanne Mengis

CONTACT

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ACADEMIC POSITIONS

- 2015 - present • Director of the Institute of Marketing and Communication Management (IMCA), Faculty of Communication Sciences, University of Lugano (USI), Switzerland
- 2013 - present • Associate Professor, Faculty of Communication Sciences, University of Lugano (USI), Switzerland
- 2017 – present • Honorary Associate Professor at the University of Warwick, Warwick Business School, IKON, England
- 2012 - 2017: • Associate Fellow at IKON, Warwick Business School, University of Warwick, England
- 2012 - 2014: • Associate Dean of Undergraduate Studies, Faculty of Communication Sciences, University of Lugano (USI), Switzerland
- 2012 - 2013: • Senior Assistant Professor (since promotion in July 2012), Faculty of Communication Sciences, University of Lugano (USI), Switzerland
- 2010 - 2012: • Assistant Professor, Faculty of Communication Sciences, University of Lugano (USI), Switzerland
- 2008 - 2011: • Senior Research Fellow at IKON, Warwick Business School, University of Warwick, England
- 2007 - 2009: • Lecturer at the Faculty of Communication Sciences, University of Lugano (USI), Switzerland

EDUCATION

- 2007-2008 **Postdoctoral Research Fellow at Boston University, School of Management, USA**
 - Postdoctoral research on the dynamics of knowledge integration in collaboration with Professor Paul Carlile, financed by the Swiss National Science Foundation (SNF)
- 2003-2007 **Ph.D. in Communication Sciences, University of Lugano (USI), Switzerland**
 - Received degree with summa cum laude, February 2007
 - Dissertation: "Integrating Knowledge through Communication: An Analysis of Expert-Decision Maker Interactions", Dissertation Committee: Prof. Martin J. Eppler (U of Lugano), Prof. Andrea Back (U of St.Gallen), Prof. Ivan Snehota (U of Lugano)
 - Ph.D. course program in Business Studies and Communication (60 ETCS); courses: foundations of organization theory, methodology of research, crafting research, advanced methods in statistics, politics of research in Switzerland, methods of system dynamic modeling, structural equation modeling, statistical methods in communication sciences, survey research methods, ethnographic and qualitative research methods, philosophy and epistemology of science, philosophical foundations of communication sciences
- 2004-2005 **Doctoral Visiting Fellow at Harvard University, John F. Kennedy School of Government, Cambridge, USA**
 - Empirical case study work on the Brookings Institution
 - Doctoral courses at Harvard Business School: Innovation and Organizations, Behavioral Approaches to Decision Making and Negotiations
- 1997-2001 **B.A., MSc Communication Sciences, University of Lugano (USI), Switzerland**
 - Graduated summa cum laude, November 2001
 - Major in Corporate and Institutional Communication
 - Master's dissertation "The Importance of Dialogue within the Innovation and Knowledge Creation Process: The Role of Conversational Tools"
- 2000 **Free University of Berlin (FU), Berlin, Germany**
 - Erasmus exchange semester: course work at the institutes of communication science and of business administration

AWARDS

- 2013 • Award of Best of Best Papers in Organizational Communication at the Annual Conference of the International Communication Association (ICA)
 - Best Full Paper award at the Management Learning Conference 2013, Lancaster University Management School
 - Best Paper award at the APROS 15 Conference of the Asia-Pacific Researchers in Organization Studies
- 2009 • Best Poster award at the 3rd Annual Patient Safety Research Workshop, December 2009, London (UK).
- 2008 • Award of the International Association of Business Communicators (IABC), which allowed us to conduct a study on information overload "Communication solutions against information overload: understanding and overcoming the implementation gap"
- 2007 • Award as one of the eight best papers at the IKNOW Conference 2006, September, Graz (Austria).
- 2005 • Nomination as best paper at the 2nd International Conference on Knowledge Management in Asia Pacific (KMAP), December 2005, Wellington (New Zealand).
- 2004 • Prize Winner of the Case Center's case studies in the category "Compact Case" for the case study: "why don't they know what we want?": The knowledge communication chasm between IT-Cracks and Insurance professionals" together with Martin Eppler: <https://www.thecasecentre.org/educators/products/view?&id=20648>

GRANTS

- 2015 • Grant of 316'000 CHF from the Swiss National Science Foundation (SNF) for the research project "The Role of Spatiotemporality in Identity Translation Work: A Processual Account" in co-application with Prof. Francesco Lurati (won project in September).
- 2011 • Grant of 319'332 CHF from the Swiss National Science Foundation (SNF) for the interdisciplinary research project "An interdisciplinary project on the role of relationality in urban transformation processes" in co-application with Prof. Rico Maggi (won project in September, start of project: November).
- 2007 • 17-months post-doc grant from the Swiss National Science Foundation (SNF) for visiting fellowships at the University of Warwick, Warwick Business School (7 months) and at Boston University, School of Management (10 months)
- 2004 • 8-months pre-doc grant from the Swiss National Science Foundation (SNF) for a visiting fellowship at the Kennedy School of Government, Harvard University

SERVICE TO THE PROFESSIONAL COMMUNITY

Work as Editor and Reviewer

- Senior Editor** • Senior Editor, Studies of Communication Sciences SCOMS (2010-2012)
- Editorial Board** • OrganisationsEntwicklung ZOE (2007-2015)
 - Organizational Learning, Knowledge and Capabilities Conference (2010-2016)
- Guest Editor** • Special Issue in M@nagement "Interconnecting the practice turn and communicative approach of organizing. A new challenge for collective action/competence?" together with Nicolas Arnaud, François Cooren, Bertrand Faure (2017)
- Advisory Board** • Advisory Board for research project "The Organisational Practices of Knowledge Mobilisation at Top Manager Level in the NHS" conducted by Davide Nicolini at the Warwick Business School
- Ad hoc Reviewer** • American Sociological Review, Communication Theory, Human Relations, Industrial Marketing Management, Information & Management, Journal of Management Studies, Journal of Product Innovation Management, Management Learning, Organization Studies, Swiss National Sciences Foundation

Organization of Symposia and Workshops

- Cooren, F., Mengis, J. Vasquez, C. (2018) Organization as Communication: The enduring and fading away of organizations, 34th EGOS Colloquium, Organization of a sub-theme, Tallinn (Estonia)
- Nicolini, D., Carlile, P. & Mengis, J. (2010) *Coordination in action: Practices of coordination and the coordination of organizational practices*, 26th EGOS Colloquium (European Group for Organizational Studies), organization of the sub-theme 18 of the conference, June 28 – July 2, Lisbon (Portugal)
- Mengis, J. & Panourgias, N. (2009) *Surfacing the invisible in studies on innovation, knowledge and organizational networks*, organization of an IKON workshop at the Warwick Business School, May, Coventry (UK)

Newell, S., Swan, J., Mengis, J., & Zack, M. (2009) Organization of the PhD Workshop at the Organizational Learning, Knowledge and Capabilities Conference 2009 (OLKC), April, Amsterdam (Holland)

SERVICE TO UNIVERSITÀ DELLA SVIZZERA ITALIANA (USI)

- 2015-present: Directing the Institute of Marketing and Communication Management (IMCA):
- overseeing the bachelor specialization in business communication attracting over 60% of USI-COM's BA students
 - coordinating with the master directors of the two programs managed by Institute: Master in Marketing, Master in Corporate Communication (together attracting ~35 % of USI-COM's MA students)
 - heading the Profile Commission assessing the Institute after the retirement of its founder and longstanding director (2015)
 - hiring two new professors in Marketing 2017, 2018 (i.e. participation in hiring commissions)
 - organizing DOOC, a research seminar on Dialogues on Organizing and Communication
- 2016-present: Member of USI's Research Commission carrying out tasks defined by the Swiss National Science Foundation (SNSF), such as granting research funding to doctoral students and post-docs within the funding schemes of the SNSF (Doc.Mobility, Early Postdoc.Mobility)
- 2017: heading a workgroup that designed and held a public seminar series on "The art of dialogue" within the cycle "The words of communication"
- recurrent: participation in promotion activities for USI's Marketing department (e.g. Social media presence for MCC, presentations during OrientaTI), member of promotion commissions (e.g. profs. Greco, Seele, Lepori), participation in dissertation committees for dissertation defenses

TEACHING

- present • Università della Svizzera italiana (USI):
- on BA level:
 - communication and decision making (6 ECTS) communication and management (3 ECTS, together with Prof. Snehota until 2016, Dr. Toraldo since 2017)
 - on MA level:
 - organizational communication (3 ECTS), corporate communication research methods (MA) (6 ECTS together with Dr. Zamparini), fieldprojects (3 ECTS)
 - on executive master:
 - research methods for corporate communication (3 ECTS together with Prof. Suggs) (until 2017)
 - on PhD level:
 - qualitative research methods (PhD) (3 ECTS together with Prof. Gibbert)
- 2012-present • Institute of Communication & Leadership (IFK), Lucerne: Teaching a module on a CAS on Knowledge Management
- 2012-present • University of Warwick, Coventry (UK): module in course on qualitative research methods (Phd), lecture in course on innovation and knowledge Work (MA)
- Various modules and lectures between 2002-2012: University of St.Gallen, University of Bern, University of Freiburg (Germany), University of Lausanne, Swiss Federal Institute of Technology
- Executive teaching between 2003-2012: UBS, Commerzbank, United Nations, St.Galler Kantonalbank, SBB, IHA-GfK, Chamber of Judges and Attorneys of Ticino, State Police of the Canton Ticino, St.Galler Stadtwerte, Universitätsbibliothek Bern, Competence Center Energy Management of the University of St.Gallen

LIST OF PUBLICATIONS

Peer Reviewed Journals

- Mengis, J; Nicolini, D., Swan, J. (forthcoming) Integrating knowledge in the face of epistemic uncertainty: Dialogically drawing distinctions, *Management Learning*, 1-18, doi: 10.1177/1350507618797216
- Mengis, J. (2018, forthcoming) Aesthetic work: Conversing with the senses, *M@n@gement*
- Arnaud, N., Fauré, B., Mengis, J., & Cooren, F. (2018) Editorial: Interconnecting the practice turn and communicative approach to organizing. A new challenge for collective action? *M@n@gement*, 21(2): 691-704
- Mengis, J., Nicolini, D., & Gorli, M. (2016). The Video Production of Space How Different Recording Practices Matter. *Organizational Research Methods*, doi: 10.1177/1094428116669819.
- Petani F. J., Mengis J. (2016) In search of lost space: The process of space planning through remembering and history, *Organization*, 23 (1):71-89.
- Nicolini, D., Mengis, J., & Swan, J. (2012). Understanding the role of objects in cross-disciplinary collaboration. *Organization Science*, 23(3), 612-629.

- Nicolini, D., Waring, J. & Mengis, J. (2011) Mind the gap: Policy and practice in the implementation of Root Cause Analysis to investigate clinical adverse events, *Social Science & Medicine*, 73(2): 217-225.
- Waring, J., Nicolini, D., & Mengis, J. (2011) The challenges of undertaking root cause analysis in health care: a qualitative study, *Journal of Health Services Research & Policy*, 16: 34-41
- Eppler, M.J. & Mengis, J. (2009) Die Kluft zwischen Entscheidern und Experten: Wie Manager und Spezialisten besser kommunizieren und zusammen arbeiten können, *Harvard Business Manager*
- Mengis, J. & Eppler M.J. (2008) Understanding and managing conversations from a knowledge perspective: An analysis of the roles and rules of face-to-face conversations in organizations, *Organization Studies*, 29(10): 1287-1313.
- Mengis, J., Eppler M. (2007). Seeing versus arguing. The moderating role of collaborative visualization in team knowledge integration, *Journal of Universal Knowledge Management*, 1/2007
- Mengis, J., Eppler M. (2006). Cultural differences of professional groups and their impact on communication processes. The case of domain experts and decision makers. *Medienwissenschaft Schweiz*, 1+2/2006: 52-59
- Eppler, M. J. & Mengis, J. (2005) Knowledge dialogues: a conversation approach to knowledge management (Wissensdialoge: Ein gesprächsbasierter Ansatz des Wissensmanagements), *OrganisationsEntwicklung. Zeitschrift für Unternehmensentwicklung und Change Management*, 4/2005: 15-23
- Eppler, M.J. & Mengis, J. (2005). The role of conversations in organizations: approaches to a management of dialogues from a knowledge perspective (Die Rolle von Gesprächen in Organisationen: Ansätze zu einem Dialog-Management aus der Wissensperspektive), *Medienwissenschaft*, 1+2/2005: 34-39
- Eppler, M.J. & Mengis, J. (2004) The concept of information overload: A review of literature from organization science, accounting, marketing, MIS, and related disciplines, *The Information Society. An International Journal*, 20(5): 325-244

Non-peer-reviewed Journals

- Mengis, J. (2010) Sicherheit als oberste Priorität: Die paradoxe Rolle der Kommunikation, *Pressesprecher*
- Mengis, J. & Nicolini, D. (2010) Root Cause Analysis in Clinical Adverse Events, *Nursing Management*, 9: 16-20
- Mengis, J. & Eppler, M.J. (2009) 'Be Heard, understood, and remembered in an overloaded environment, *CW Bulletin*, International Association of Business Communicators
- Eppler, M.J. & Mengis, J. (2007) Asymmetric case studies: a realistic twist to the case study method (feature article), *ECCHO*, Spring 2007
- Eppler, M.J. & Mengis, J. (2003) Analysts in public and private decision processes (Analysten in politischen und betrieblichen Entscheidungsprozessen), *Die Volkswirtschaft. Das Magazin für Wirtschaftspolitik*, 76: 63-65

Books & Dissertation

- Eppler, M.J. & Mengis, J. (2011) *Management Atlas. Management-Methoden fuer den Arbeitsalltag*, Muenchen: Hanser Verlag
- Mengis, J. (2007) *Integrating Knowledge through Communication: An Analysis of Expert-Decision Maker Interactions*, a Dissertation presented at the University of Lugano, Switzerland

Book Chapters

- Lobinger, K. & Mengis, J. (forthcoming) Erforschungen von Bildern – Forschen mit Bildern, in: Lobinger, K., *Handbuch Visuelle Kommunikationsforschung*, Springer
- Toraldo, M.L. Mengis, J. (forthcoming). 'The Chair'. In Holt, R., Pias, C., Beyes, T. (Eds). *Oxford Handbook of Media, Technology and Organization Studies*. Oxford University Press
- Petani, F. & Mengis, J. (2018) Rhythms of historical disposal: The role of absent spaces in the organizational process of space planning, Kingma, S.F., Dale, K. & Wasserman, V. (eds.) *Organizational Space and Beyond: The Significance of Henri Lefebvre for Organization Studies*, London: Routledge
- Gorli, M., Mengis, J. & Liberati, E.G. (2018) Putting the patient at the centre: The entanglement between space and practice, in: Hoholm, T., La Rocca, A., & Aanestad, M. *Controversies in innovation: Service, technology, and organization in health care*. Palgrave McMillan
- Nicolini, D.; Mengis, J, Meacham, D.; Waring, J.; & Swan, J. (2016) Is there a ghost in the machine? Recovering the performative role of innovations in the global travel of practices, in: Swan, J., Newell, S. & Nicolini, D., *Mobilizing knowledge for healthcare innovation: challenges for management and organization*, Oxford University Press
- Mengis J. & Hohmann K. (2014). Temporal work in coordination: Co-orienting around a fleeting object of concern, in: Cooren, F., Vaara, E., Langley, A. & Tsoukas, H. (eds.) *Language and Communication @ Work: Discourse, Narrativity and Organizing (Perspectives on Process Organization Studies)*, Oxford University Press.
- Mengis, J. & Eppler, M.J. (2012) Reducing information overload through visualization - exploring the promise and problems of visual communication as an overload counterstrategy, in: Strother, J.B. Ulijn, J., & Fazal, Z. (eds.) *Information overload: An international challenge to professional engineers and technical communicators*, IEEE PCS Professional Engineering Communication Series, Piscataway (NJ): IEEE Press
- Mengis, J. & Nicolini, D. (2011) Challenges to Learning from Clinical Adverse Events: A Study of Root Cause Analysis in Practice, in: Rowley, E. & Waring, J. (eds.) *Socio-cultural perspectives on patient safety*, Surrey (UK): Ashgate Publishing
- Eppler M.J., & Mengis J. (2008) The concept of information overload – a review of literature from organization science, accounting, marketing, MIS, and related disciplines; in: Meckel, M. & Schmid, B.F. (2008) *Communications management in change. Contributions from 10 years of mcminstitute (Kommunikationsmanagement im Wandel. Beiträge aus 10 Jahren mcminstitute)*, Wiesbaden: Gabler Verlag
- Eppler M.J., & Mengis J. (2006). Wissensdialoge – Ansätze zu einem gesprächsbasierten Ansatz des Wissensmanagement, in: Belliger, A., Krieger, D. (Eds.): *Wissensmanagement in KMU*, vdf Hochschulverlag, Zürich: 53-69

Mengis, J. & Eppler, M.J. (2004) Knowledge dialogues: dimensions, principles, and problems of a conversation based knowledge communication (Wissensdialoge: Dimensionen, Prinzipien und Probleme der gesprächsbasierten Wissenskommunikation), in: Reinhardt, R., Eppler, M. (Eds.) Knowledge communication in organizations: theories, methods, case studies (Wissenskommunikation in Organisationen: Theorien, Methoden), Fallbeispiele, Springer, Berlin: 93-110

Reports

Eppler, M., Mengis, J. (2008) Preparing messages for information overload environments. What business communicators should know about information overload and what they can do about it, International Association for Business Communicators (IABC)

Conferences & Workshops with Double Blind Peer Review Process

- De Molli, F. & Mengis, J. (2018). Analytical Challenges in Organizational Aesthetics Research: Diffractive Methodology as a Way for Preserving the Polyphony of Data. Standing Conference on Organizational Symbolism (SCOS). Tokyo, Japan (August 2018).
- Zamparini, A., Mengis, J. (2018) Changing by Doing: a Sociomaterial Perspective on Organizational Identity Development, Academy of Management Meeting 2018, August 10-14, Chicago.
- De Molli, F. & Mengis, J. (2018). How to Conduct Data Analysis in Organizational Aesthetics Research: Toward a Participatory Analysis. European Group for Organizational Studies (EGOS) Conference. Tallinn, Estonia (July 2018).
- Toraldo, M.L. & Mengis, J. (2018) Crafting relational work. The role of festivals in film industry knotworking. Presented at the EURAM Conference 2018, 19-22 June, Reykjavik.
- Petani, F.J. & Mengis, J. (2017). Is space time's blind spot? Towards a processual theorizing of space representation. Presented at the 77th Annual Meeting of the Academy of Management (OMT Division), 4-8 August 2017, Atlanta.
- De Molli, F., Mengis, J. & van Marrewijk, A. (2017). 'A Kind of Magic'. Constructing Organizational Space through Aesthetic Involvement in Locarno Festival. 33rd EGOS Colloquium, 6-8 July 2017, Copenhagen, Denmark.
- Petani, F.J. & Mengis, J. (2017). On the inter-situational costs of sacrificed compromises and the haunting of past tests. 33rd EGOS Colloquium, 6-8 July 2017, Copenhagen, Denmark.
- Toraldo M. L. & Mengis, J. (2017) Invisible relations in practice: Foregrounding infrastructural work at Film festivals. 33rd EGOS Colloquium. July, 6-8, 2017, Copenhagen, Denmark.
- Zamparini A., Mengis J. (2017) Bricklaying identities: the entanglements of material and discursive practices in the identity work of a Festival. 33rd EGOS Colloquium. July 6-8, 2017, Copenhagen, Denmark.
- Mengis J., De Molli F., Zamparini A. (2017) Spaceless Organizations in Need of Space: Boundary Work in Processes of Interactive Space Construction. Ninth International Symposium on Process Organization Studies (PROS). Greece. June 2017
- Mengis, J., Nicolini, D., & Gorli, M. (2016). The Video Production of Space How Different Recording Practices Matter. 76th Annual Meeting of the Academy of Management (AOM), Anaheim (CA)
- De Molli F., Mengis J. (2016) Entering Temporary Spaces in an Urban Landscape: An Invitation to New Social Interactions. VI Convegno di Etnografia e Ricerca Qualitativa. Bergamo, Italy. June 2016
- De Molli F., Mengis J. (2016) Temporary Spaces of Aesthetic Involvement as Opportunities for New Interactions. Art of Management and Organization (AoMO) Conference. Bled, Slovenia. September 2016
- Mengis J., De Molli F. (2016) Trajectories in Co-creating Space: The Case of a Film Festival. Organizations, Artifacts and Practices Workshop (OAP 2016). Lisbon, Portugal. June 2016
- De Molli F., Mengis J. (2016) When Organizations are in Search of Space: Spatial Appropriation and Aesthetic Enrichment. 32nd EGOS Colloquium Naples, Italy. July 2016
- Petani F. J., Mengis J. (2015) Distinguishing places of commemoration from other spaces of planned remembrance. Asia Pacific Researchers in Organization Studies (APROS). Spaces, Constraints, Creativities: Organization and Disorganization. CMOS (Centre for Management and Organisation Studies) - UTS Business School, University of Technology, Sydney. 9-11 December 2015
- Petani F. J., Mengis J. (2015) Waste, loss and compromise in space design and construction. Asia Pacific Researchers in Organization Studies (APROS). Spaces, Constraints, Creativities: Organization and Disorganization. CMOS (Centre for Management and Organisation Studies) - UTS Business School, University of Technology, Sydney. 9-11 December 2015
- Petani, F.J. & Mengis, J. (2015) In Search of Lost Space. A Processual view of Lefebvre, 75th Annual Meeting of the Academy of Management (AOM), Vancouver (Canada)
- De Molli F., Mengis J. (2015) Symbols and their practical, sensuous involvement: A literature review on organizational aesthetics. 33rd Standing Conference on Organisational Symbolism (SCOS). Nottingham (UK)
- De Molli F., Mengis J. (2015) The Role Of Places Of Passage For The Sense Of Place. 31st EGOS Colloquium. Athens (Greece)
- Petani F.J, Mengis J. (2014) When coordination creates interdependencies. A Processual View of a Large Construction Project. 74th Annual Meeting of the Academy of Management (AOM), Philadelphia (PA).
- Petani F.J, Mengis J. (2014) The center for the arts that tried to run away but didn't get far. A processual view of coordination in construction management. 30th Colloquium of the European Group for Organizational Studies (EGOS), Rotterdam.
- Petani F.J, Mengis J. (2014) Space as time's blind spot. 6th Symposium of Process Organization Studies (PROS), Rhodes.
- Petani F.J, Mengis J. (2014) Value-mediated coordination in the construction of a cultural center: how pragmatic tests recursively justify knowledge through "moral" organizational lessons. International Conference on Organizational Learning, Knowledge and Capabilities (OLKC), Oslo.
- Petani F., Mengis J. (2013). What absent spaces tell us of the aesthetic business of creating a center for the arts. 29th EGOS Colloquium (European Group for Organizational Studies, sub-theme 13: Creativity, Aesthetics and Business. Explorations in Markets, Organizations and Institutions, 4-6 July, Montreal (Canada).
- Hohmann K., Mengis J. (2013). The conversational constitution of the task at hand: A temporal work, 63rd Annual Conference of the International Communication Association (ICA), 17-21 June 2013, London (UK). (won Best of Best Papers in Organizational Communication Award).

- Mengis J., Davide N., Jacky S. (2013). Integrating knowledge and drawing boundaries in the face of novelty. Fifth International Symposium on Process Organization Studies. Theme: The Emergence of Novelty in Organizations, 20-22 June, Crete (Greece).
- Petani F., Mengis J. (2013). Space as a processual test: novelty emergence (and submergence) seen through absent spaces. Fifth International Symposium on Process Organization Studies. Theme: The Emergence of Novelty in Organizations. 20-22 June, Crete (Greece).
- Nicolini, D., Mengis, J., Swan, Jacky, Warin, Justin, Meacham (2013). Packages, translations and anxiety. Recovering the performative role of innovations in the global travel of practices, Knowledge and Capabilities Conference 2013 (OLKC), 25-27 April, Washington (DC)
- Mengis, J. & Petani, F.J. (2013) The sociomaterial mediation of interdisciplinary communication, Annual Meeting of the Swiss Association of Communication and Media Research (SACM), 12-13 April, Winterthur (Switzerland)
- Mengis J., Nicolini, D., & Swan J. (2013). Integrating knowledge and drawing boundaries in the face of novelty, Management Learning Conference, 18-19 March, Lancaster (UK) (won Best Full Paper Award).
- Hohmann K., Mengis J. (2013). Task: A temporal achievement. a study of emergency teams' temporal enactment of an ever-moving object of concern. APROS 15 Conference of the Asia-Pacific Researchers in Organisation Studies, 'Recovering Organizations', 15-17 February, Tokyo, Japan (won Best Paper Award).
- Panourgias, N., Mengis, J., Nandhakumar, J., & Scarbrough, H. (2012) Hard fought materiality in games development: on the dynamics of entanglement and disentanglement, presentation at the 2012 Academy of Management Annual Meeting, Boston (MA).
- Hohmann K., Mengis J. (2012). Present-ing, Effecting and Reflecting: Temporal, Object-oriented Practices in Coordination. Fourth International Symposium on Process Organization Studies, Theme: Language and Communication @ Work: Discourse, Narrativity and Organizing, 21-23 June 2012, Kos (Greece).
- Mengis, J. (2012) Configuring (time in) incident investigations, Fourth International Symposium on Process Organization Studies. Theme: Language and Communication @ Work: Discourse, Narrativity and Organizing, 21-23 June, Kos (Greece).
- Mengis, J. (2012) Configuring (time in) incident investigations, Meeting of the Organization as Communication (OaC) network, 5-7 March, Hamburg (Germany).
- Hohmann, K. & Mengis, J. (2011) Objects as a guide to task accomplishment? An investigation in the coordinating practice within temporary organizations, 27th EGOS Colloquium (European Group for Organizational Studies, sub-theme 37: (Re)Assembling Routines, July 6-9, Gothenburg (Sweden).
- Panourgias, N. & Mengis, J. (2011) The seduction of closure in a world of emergence - Objects and the performing of materiality and physicality, Third International Symposium on Process Organization Studies, 16-18 June 2011, Corfu (Greece).
- Hohmann, K. & Mengis, J. (2011) Coordinating knowledge in temporary organizations – The case of clinical emergency teams, Knowledge and Capabilities Conference 2011 (OLKC), April, Hull (UK)
- Mengis, J., Nicolini, D., Swan, J., Meacham, D., & Waring, J. (2010) Pursuing learning and ending up with control: Reflections from the field of patient safety, presentation at the Organizational Learning, Knowledge and Capabilities Conference 2010 (OLKC), June (Boston).
- Mengis, J., Nicolini, D. & Waring, J. (2010) Modes of learning from clinical adverse events, 7th Biennial International Conference in Organisational Behaviour in Health Care, April 2010, Birmingham
- Mengis, J. & Nicolini, D. (2009) Working together in the space between expertise and ignorance, presentation at the 2009 Academy of Management Annual Meeting, Chicago
- Mengis, J., Nicolini, D. & Swan, J. (2009) Working together in the space between expertise and ignorance, Presentation at the 25th EGOS Colloquium (European Group for Organizational Studies), July, Barcelona (Spain)
- Mengis, J., Nicolini, D., Swan, J., & Waring, J. (2009) Learning at the Fringes. The Case of Accident Investigation in Healthcare, presentation at the Organizational Learning, Knowledge and Capabilities Conference 2009 (OLKC), April, Amsterdam (Holland)
- Nicolini, D., Mengis, J. & Swan, J. (2008) The role of objects in cross-boundary collaboration – A case from the field of bioengineering, 2008 Academy of Management Annual Meeting, August, Anaheim (CA)
- Swan, J., & Mengis, J. (2008) The role of objects in innovating across boundaries – Venturing into the unknown, Presenter Symposium at the 2008 Academy of Management Annual Meeting, August, Anaheim (CA)
- Eppler, M.J., Mengis, J., & Bresciani, S. (2008) Seven types of visual ambiguity. On the merits and risks of multiple interpretations of collaborative visualizations, in: Proceedings of the 12th International Conference on Information Visualization, July, London (England)
- Mengis, J., Nicolini, D. & Swan, J. (2008) Working together in the space between expertise and ignorance, Proceedings of the Organizational Learning, Knowledge and Capabilities Conference 2008 (OLKC), April, Copenhagen (Denmark)
- Nicolini, D., Mengis, J. & Swan, J. (2007) Organising scientific work through objects. A case from the field of bioengineering, Society for Social Studies of Science (4s) 2007 Annual Meeting, October, Montreal (Canada)
- Mengis, J. (2007) Integrating knowledge through communication. The case of experts and decision makers, In: Proceedings of the Organizational Learning, Knowledge and Capabilities Conference 2007 (OLKC), June, London (Canada)
- Mengis, J. & Eppler, M.J. (2006) Seeing versus arguing. The moderating role of collaborative visualization in team knowledge integration, awarded as among the eight best papers, in: Proceedings of the International Conference on Knowledge Management (I-Know), September, Graz (Austria)
- Mengis, J. & Eppler, M.J. (2006) Cultural differences among professional groups and their impact on communication Processes – The case of domain experts and decision makers, Paper presented at the Annual Conference of the Swiss Association of Communication and Media Research (SGKM), April, Lugano (Switzerland)
- Mengis, J. & Eppler, M. J. (2005). Understanding and enabling knowledge sharing in conversations: a literature review and management framework, nominated as best paper. In: Proceedings of the 2nd International Conference on Knowledge Management in Asia Pacific (KMAP), December, Wellington (New Zealand)
- Mengis, J. (2005) Integrating knowledge through communication. Managing knowledge intensive conversations between experts and decision makers, Participation at the 4th Annual Knowledge Summit Doctoral Consortium 2005 at the Monieson Centre (Queens School of Business), November, Kingston (ON, Canada)

- Mengis, J. & Eppler, M. J. (2005). Persistence through visualization in knowledge-intensive conversations. In: Proceedings of the 9th International Conference on Information Visualization (IV06), July, London (UK)
- Mengis, J. & Eppler, M. J. (2005). Inside the black box of knowledge integration. Managing knowledge-intensive conversations. In: Proceedings of the European Academy of Management Conference (EURAM 2005), Munich (Germany)
- Mengis, J. (2005) Integrating knowledge through communication. Managing knowledge intensive conversations between experts and decision makers, Participation at the Doctoral Consortium of The Sixth European Conference on Organizational Knowledge, Learning, and Capabilities (OKLC), March, Boston (MA, USA)
- Mengis, J., Eppler, M.J. (2004) Side-effects of the E-society: The causes of information overload and possible countermeasures, Proceedings of the IADIS International Conference 2004, Avila (Spain)

Non-Peer Reviewed Conferences and Workshops & Invited Talks

- De Molli, F., Mengis, J., & Van Marrewijk, A. (2017) A kind of magic. Constructing organizational space through aesthetic involvement in the Locarno Festival, OMTF 2017, Lausanne
- De Molli, F., & Zamparini, A. (2017), "A Giant with Clay Feet". Sociomaterial entanglements in identity work, OMTF 2017, Lausanne
- Mengis, J. (2012) Visualizing Time, University of St.Gallen, November, St.Gallen (CH)
- Mengis, J. (2010) Learning through communication: Collaborative reflection on adverse events, Talk at the seminar of University Hospital Geneva's conference on: Better Communication for Safer Care, June, Geneva, Switzerland
- Mengis, J., Nicolini, D. (2010) Learning at the Fringes: The case of Patient Safety, University of St.Gallen, May, St.Gallen
- Mengis, J., Nicolini, D. (2010) Learning at the Fringes: The case of Patient Safety, University of Italian Switzerland (USI), May, Lugano
- Mengis, J., Nicolini, D. (2010) Learning at the Fringes: The case of Patient Safety, Università Cattolica di Milano, February, Milano
- Mengis, J., Nicolini, D., Meacham, D., & Waring, J. (2009) Can the tension between anxiety and reassurance fuel innovation? Reflections from the field of patient safety, EPSRC National Workshop on Constrained Innovation, Loughborough University, November, Loughborough
- Mengis, J., Nicolini D., Waring, J., Swan, J. & Spurgeon, P. (2009) Improving the Capacity of Healthcare Organizations to Act on Evidence in Patient Safety, Poster presentation at Health@Warwick, University of Warwick, Coventry, UK
- Mengis, J. (2009) Learning at the Fringes. The Case of Accident Investigation in Healthcare, Talk at the School of Business and Management of Queen Mary, University of London, London, England
- Mengis, J., Nicolini, D. & Waring, J. (2009) Learning at the Fringes. The case of incident investigation in healthcare, poster presentation at the 3rd Annual UK Patient Safety Conference: Implementation Science and Patient Safety, 16 December, London. Winner of Best Poster Award
- Nicolini, D., Mengis, J., & Waring, J. (2009) Learning from clinical adverse events: Are better and bigger investigations the only (and best) way forward?, Poster presentation at the 3rd Annual UK Patient Safety Conference: Implementation Science and Patient Safety, 16 December, London
- Eppler, M.J. & Mengis, J. (2009, January) Preparing messages for information overload environments. How to Reach Inundated Employees, Keynote given at the EuroComm 2009, Lugano, Switzerland
- Mengis, J. (2003, October) Practices of analysis and (visual) presentation in literature reviews. Insights from a review on information overload, Speech at a seminar of the Media and Communication Management Institute, University of St.Gallen, Switzerland
- Mengis, J. (2003, March) Towards a model for knowledge communication. Insights from communication theory, Speech at a meeting of the Swiss, German, Austrian knowledge management circle of researchers and practitioners, presentation, St.Gallen, Switzerland

Case Studies

- Mengis, J. & Petani, F.J. (2016) In chase of a runaway building: coordinating through organizational communication, The Case Centre.
- Mengis, J. & Eppler, M. (2007) The Pragmatic Development and Use of Know-how: Knowledge Management Light at Securitech Ltd. The Case Centre.
- Mengis, J. (2006) Integrating knowledge between IT-specialists and managers. A research case study, www.knowledgecommunication.org
- Mengis, J. (2005) pom+: The challenging knowledge communication between specialty consultants and clients. A research case study, www.knowledge-communication.org
- Mengis, J. (2005) The Brookings Institution: Striving to integrate expertise in the U.S. policy making process. A research case study, www.knowledge-communication.org
- Mengis, J. (2004) "Why don't they know what we want?" The knowledge communication chasm between IT-cracks and insurance professional. The Case Centre.
- Mengis, J. (2004) Analysts of the labor market: servants of many masters. The knowledge communication process from definition and analysis to transfer. A teaching case study, www.knowledge-communication.org