

Curriculum Vitae

STEFANO CALCIOLARI

ADDRESS

Organization: University of Lugano, Faculty of Economics
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EDUCATION

Ph.D. Public Administration

Parma University (Italy), May 2004
Dissertation: Economic Evaluation of ICT Projects in Public Organizations. Case study of an E-health Innovation in an Italian Local Health Unit
Concentration: Public and Healthcare Management.

Master of Public Administration

Maxwell School of Syracuse University (USA), July 2005
Course “**Learning how to teach**”, Bocconi University, 2001

B.A./M.Sc. Public Administration and International Institutions

Bocconi University (Italy), February 2000

LANGUAGES

Italian (mother tongue), English (excellent), German (basic).

FACULTY APPOINTMENTS

2013	National Scientific Abilitation (ASN) as Associate Professor – II Fascia (S.C.:13/B1 – S.S.D.: SECS-P/07)
2011-present	Co-director of the Executive Master of Social and Health Economics and Management (Net-MEGS) at the University of Lugano (Switzerland).
2011-present	Assistant Professor senior at the University of Lugano (Switzerland).
2008-present	Associate SDA Professor at SDA Bocconi School of Management (Italy).
2013	Visiting Scholar at the Menzies Centre for Health Policy, School of Public Health, Sydney Medical School (Australia).
2009-2011	Assistant Professor at the University of Lugano (Switzerland).
2001-2009	Research Fellow at the Center for Research on Health and Social Care Management (CERGAS) of Bocconi University (Italy).
2005-2008	Post Doctoral Fellow at the Department of Institutional Analysis and Public Management of Bocconi University (Italy).
2001-2007	Assistant Professor at SDA Bocconi School of Management (Italy).
2005-2007	Adjunct Professor at the University of Valle D’Aosta (Italy).

RECENT HONORS

- 2016 Best paper AIES (economics area): "Does informal care impact utilization of healthcare services? Evidence from a longitudinal study of stroke patients".
Best paper AIES (management area): "The Relationship between Senior Management Team Culture and Clinical Governance: Empirical investigation and managerial implications".
- 2014 Nominated for Best International Paper Award (AOM, HCM Division): "The role of social capital in primary care reforms", "The role of dominant culture type in aligning organizational performance with system-level goals".
- 2012 Best International Paper Award (AOM, HCM Division): "Exploring the Relationship between Organizational Culture and Clinical Governance in the Italian NHS".
- 2011 Best paper AIES (management area): "Information Integration in Italian Healthcare Organizations: The Case of a European Health System".

MAIN PUBLICATIONS

Books and Book chapters

- Prencestini A., Calciolari S. "Is Good Healthcare a Matter of Competition or Collaboration?", in Adinolfi P., Borgonovi E. (Eds.) *The Myths of Health Care: Towards New Models of Leadership and Management in the Healthcare Sector*, Springer, forthcoming.
- Busetto L., Calciolari S., González Ortiz L.G., Luijkx K., Vrijhoef B. "Staffing in Integrated Long-Term Care", in Amelung V.E., Stein V., Goodwin N., Balicer R., Nolte E., Suter E. *Handbook Integrated Care*, Springer, 2017, 209-220.
- Calciolari S., Ferrari D., González L., Meneguzzo M., Gianella T. "Health Service Delivery in Rural Areas. Two Swiss Cases", in Bergmann A. (Ed.) *Yearbook of Swiss Administrative Sciences 2014*, SGVW, 2015, 83-95.
- Buccoliero L., Calciolari S., Marsilio M., *ERP Administrative-accounting Systems in Healthcare Organizations. An approach to evaluation*, Milano: McGraw-Hill, 2008.
- Calciolari S., Meneguzzo M. (Eds.) *Management Sanitario: principi, esperienze locali ed internazionali, prospettive*, Bellinzona: Salvioni, 2012.
- Calciolari S., "IT and Organization: A Delicate Partnership", in Wolf J., Hanson H., Moir M. (Eds.) *Organization Development in Healthcare: Conversations on Research and Strategy*, Emerald Publishing, 2011, 271-286.
- Buccoliero L., Calciolari S., "Information and Communication Technology Evaluation: Role, Methods and Practices in the Public Sector", in Griffin D., Trevorrow P., Halpin E. (Eds.) *Developments in e-Government. A Critical Analysis*, Amsterdam: IOS Press, 2007, 152-167.

Peer-reviewed Journal Articles in English

- Calciolari S., Gonzalez L., Lega F. "The influential role of personal advice networks on GPs' performance: A social capital perspective". *BMC Health Services Research*, (forthcoming).

- Busetto, L., Luijkx, K.G., Calciolari, S., González Ortiz, L.G. and Vrijhoef, H.J.M. "Outcomes of integrated chronic care interventions including workforce changes: an expert questionnaire and literature review". *European Journal for Person Centered Healthcare*, 2017, 5(1): 10-20.
- Busetto, L., Luijkx, K.G., Calciolari, S., González Ortiz, L.G. and Vrijhoef, H.J.M. (2017) "The Development, Description and Appraisal of an Emergent Multimethod Research Design to Study Workforce Changes in Integrated Care Interventions". *International Journal of Integrated Care*, 2017, 17(1): 1-11.
- Mauthner O., Claes V., Walston J., Engberg S., Binet I., Dickenmann M., Golshayan D., Hadaya K., Huynh-Do U., Calciolari S., De Geest S. "ExplorinG frailty and mild cognitive impairmEnt in kidney tRansplantation to predict biomedicAl, psychosocial and health cost outcomeS (GERAS): Protocol of a nationwide prospective cohort study", *Journal of Advanced Nursing*, 2017, 73(3): 716-734.
- Saporito A., Calciolari S., González Ortiz L.G., Anselmi L., Borgeat A., Aguirre J. "A cost analysis of orthopaedic foot surgery: Can outpatient continuous regional analgesia provide the same standard of care for postoperative pain control at home without shifting costs?", *European Journal of Health Economics*, 2016, 17(8): 951-961.
- Calciolari S., Ferrari D., González Ortiz L.G., Meneguzzo M. "Organizing Health Care in Remote Rural Areas: Comparing Experiences of Service Delivery Re-Design", *International Journal of Healthcare Management*, 2016, 9(3): 190-200.
- Calciolari S., Ilinca S. "Unraveling care integration: Assessing its dimensions and antecedents in the Italian health system", *Health Policy*, 2016, 120: 129-138.
- Prentini A., Calciolari S., Lega F., Grilli R. "The Relationship between Senior Management Team Culture and Clinical Governance: Empirical investigation and managerial implications", *Health Care Management Review*, 2015, 40(4): 313-23.
- Ilinca S., Calciolari S. "The patterns of health care utilization by elderly Europeans: frailty and increased care utilization", *Health Services Research*, 2015, 50(1): 305-320.
- Torbica A., Calciolari S., Fattore G. "Does informal care impact utilization of healthcare services? Evidence from a longitudinal study of stroke patients", *Social Science & Medicine*, 2015, 124: 29-38.
- Calciolari S., Torbica A., Tarricone R. "Explaining the health costs associated with managing intracranial aneurysms in Italy", *Applied Health Economics and Health Policy*, 2013, 11(4): 427-435.
- Lega F., Calciolari S. "Coevolution of patients and hospitals: How changing epidemiology and technological advances create challenges and drive organizational innovation", *Journal of Healthcare Management*, 2012, 57(1): 17-33.
- Calciolari S., Cantù E., Fattore G., "Performance Management and Goal Ambiguity: Managerial Implications in a Single Payer System", *Health Care Management Review*, 2011, 36(2): 164-174.

Calciolari S., Buccoliero L., "Information Integration in Italian Healthcare Organizations: The Case of a European Health System", *Health Care Management Review*, 2010, 35(3): 266-275.

Torbica A., Tarricone R., Calciolari S., Branca V., Gaini S.M., "Analisi dei costi del trattamento dell'aneurisma intracranico in Italia", *Pharmacoeconomics I.R.A.*, 2009, 11(1): 25-37.

Calciolari S., "Performance management nella Pubblica Amministrazione: criticità, esperienze e condizioni di gestione", *Economia & Management*, 2009, 1: 105-119.

Buccoliero L., Calciolari S., Marsilio M. "A methodological and Operative Framework for the Evaluation of an e-Health Project", *International Journal of Health Planning and Management*, 2008, 23(1): 3-20.

RECENT RESEARCH GRANTS AND FUNDING

Investigator, "Swiss Learning Health System. A national platform for health systems and services research, policy and practice" – work package USI; competitive research grant through the State Secretariat for Education, Research and Innovation (SERI) in partnership with eight Swiss Universities and Universities of Applied Sciences led by Prof. Gerold Stucki (University of Luzern); December 2016 – *present*. Project team: Marco Meneguzzo.

Coordinator, "Training program in Management, Communication and Leadership for managers of the Local Health Authority of Bozen Province"; competitive tender won in partnership with the European Academy of Bozen (EURAC); September 2014 – October 2016. Project team: Marco Meneguzzo, Günther Cologna.

Principal investigator, "Project INTEGRATE" – Work package International check; September 2012 – October 2016. E.U. 7th Framework Program (FP7) project led by Magda Rosenmoller (representative of the IESE Business School).

Investigator, "Evaluation of the public-private cooperation options in the health sector of Locarno" (responsible of the work package "Change management in the pilot project"), commissioned by the Cantonal Public Hospital of Ticino (EOC) and the Clinic "S. Chiara"; Principal investigator: Marco Meneguzzo; March 2014 – September 2015.

Principal investigator, "Evaluation of the economic and managerial impacts of purchaser-provider contracts in the social-health sector in Ticino Canton" commissioned by the Ticino Canton (CHF 110,000); December 2011 – September 2013.

TEACHING (*Courses responsibility*)

2010, 2012 "Organization Design and Development in Healthcare" (12 hours – 2 credits), "Financial Accounting" (14 hours – 2 credits) and "Integrated Care Pathways" (4 hours – 1 credit) within the Executive Master Net-MEGS, Università della Svizzera Italiana.

2011, 2013 "Budgeting" (16 hours – 1 credit) within the Executive Master Net-MEGS, Università della Svizzera Italiana.

2010-2014 "Management of public services" (28 hours in English – 3 credits) and "Programming and control in the public sector" within the M.Sc. in Public Management and Policy (28 hours in English – 3 credits).

- 2011-2014 "Public Accounting" (16 hours in English – 3 credits) within the M.Sc. in Public Management and Policy, Università della Svizzera Italiana.
- 2014 "Organization Design and Development in Healthcare" (16 hours – 2 credits), "Integrated Care Pathways" (4 hours – 1 credit) and "Financial Accounting" (14 hours – 2 credits) within the Executive Master Net-MEGS, Università della Svizzera Italiana; "Leadership" (12 hours in English) within the Executive Master of Public Health, University of Zurich.
- 2012, 2015 "Health Care Management" (12 hours in English) within the Executive Master of Public Health, University of Zurich.
- 2015 "Budgeting" (16 hours – 1 credit) within the Executive Master Net-MEGS, Università della Svizzera Italiana, "Accounting" (112 hours in English – 12 credits) within the M.Sc. in Management, M.Sc. in Management and Informatics, M.Sc. in Corporate Communication, Master in Marketing, M.Sc. in Communication Management & Health, Università della Svizzera Italiana, "Programming and control in the public sector" (28 hours in English – 3 credits) and "Public Accounting" (28 hours in English – 3 credits) within the M.A. in Public Management and Policy, Università della Svizzera Italiana.
- 2016 "Accounting" (112 hours in English – 12 credits) within the M.Sc. in Management, M.Sc. in Management and Informatics, M.Sc. in Corporate Communication, M.Sc. in Marketing, M.Sc. in Communication Management & Health, Università della Svizzera Italiana; "Accounting and Accountability" (8 hours – 2 credits) within the Executive Master Net-MEGS, Università della Svizzera Italiana; "Accountability & Performance" (16 hours in English – 3 credits) and "Public Accounting" (28 hours in English – 3 credits) within the M.A. in Public Management and Policy, Università della Svizzera Italiana; "Financial Accounting" (20 hours in English) within the Master of International Health Care Management, Economics and Policy (MIHMEP), SDA Bocconi School of Management.
- 2017 "Economic evaluation in healthcare" (8 hours – 1 credit) and "Programming, Control & Budgeting in healthcare" (10 hours – 2 credits) within the Executive Master Net-MEGS, Università della Svizzera Italiana; "Financial Accounting" (36 hours in English) within the Master of International Health Care Management, Economics and Policy (MIHMEP), SDA Bocconi School of Management.

COMMUNITY SERVICE

Reviewer for Social Science & Medicine; Health Policy; Health Care Management Review; Governance; Health Economics, Policy and Law; Journal of Healthcare Management; Health Services Research; BMC Health Services Research; International Journal of Integrated Care; Mecosan; Azienda Pubblica (for which I also served as editor of the rubric "P.A. on-line" in the period 2001-04).
Associate Editor of the International Journal of Integrated Care, Health Services Management Research, Mecosan.